



Quarterly Meeting Minutes

Monday, September 22, 2014

10 AM – 2 PM

Room 227, Alaska Airlines Flight Operations Building, Seattle

Present at meeting: Jarod McNeill (MEC Chair), Brian Palmer (MEC VP), Denia Pensia (AS), Kieran Whitney (AS), Karrie Wessely (ANC LEC Co Chair), Erik Velez (SEA LEC Chair), Hannah Winnit (PDX LEC Chair), Melissa Stanek (PDX), Nancy Munoz (LAX LEC Chair), David Lehman (LAX LEC Council Rep), Katie McLintock (SAN LEC Chair), Andrew Schell (SAN)

AFA Meeting (10 AM – 11 PM)

- I. Call To Order
- II. AFA Business

Orientation Additions: While conducting base orientations, try to remind new hires the importance of specifying whether they are calling out sick for the day or the entire block. We have had some issues lately with new hires receiving a large amount of points for missed days (thinking they called out for the block when they only called out for the day).

Remind new hires that if they run into any issues that call for a meeting with management that they can request an AFA Rep to be present. The Rep cant talk during the meeting, but can be there for support and as a witness. This will not be offered by the company, so needs to be requested by the FA.

Kelly will communicate with Jarod quicker with numbers of new hires going to specific bases. This has broken down in the past year and we will work closer together to keep on top of it.

Tracking of New Hires: All class lists will be saved on the Google drive for reserve. This will give access to the local committees to get the contact information they need when making contact for reserve buddies, etc. More information to come from Jarod on this.

Owner: Jarod McNeill, Target Date: CLOSED 9/22/2014

Information on how to access this was sent out to committee chairs on the 22nd.

New format to the MEC Quarterly meetings coming as well as new ways to communicate. More information to come from Jarod on this.

Owner: Jarod McNeill, Target Date: 9/26/2014



Talked about the importance of urging new hires to use Professional Standards instead of writing up co-workers. Def. seen an uptick on this. Steven mentioned a “Talk it Out, Don’t Write it up Campaign” that has been used in the past.

Working on a new form via the AFA website where reserves could report situations that have happened to them and report it to AFA directly without going through the company and also use it for issues that have gone to the company but that AFA should be aware of. More information to come on this.

Owner: Jarod McNeill, Target Date: 10/01/2014

Joint Meeting (11 AM – 2 PM)

III. Management Report

Monthly Stats for the Quarter:

June:

Sick Calls by Base: (percentage):

ANC:	6.2 (LH)	1.7 (RS)
SEA:	10.9(LH)	8.0(RS)
PDX:	13.2(LH)	6.7(RS)
LAX:	13.2(LH)	5.1(RS)
SAN:	10.8(LH)	5.5(RS)
Total Avg:	10.9(LH)	5.5(RS)

Tags by Base:

ANC:	0
SEA:	113
PDX:	3
LAX:	8
SAN:	2
Total:	126

Personal Drops by Base (RS):

ANC:	113
SEA:	146
PDX:	35



Alaska MEC

RESERVE COMMITTEE

LAX: 14
SAN: 6
Total: 314

Reserve AVG TFP:
Total Avg: 76TFP

Line Holder AVG TFP:
ANC: 78
SEA: 78
PDX: 79
LAX: 78
SAN: 79
Total Avg: 78.4

July:

Sick Calls by Base: (percentage):

ANC:	5.1(LH)	2.1(RS)
SEA:	11.7(LH)	8.7(RS)
PDX:	12.7(LH)	6.3(RS)
LAX:	11.5(LH)	3.9(RS)
SAN:	10.9(LH)	3.3(RS)
Total Avg:	10.4(LH)	4.9(RS)

Tags by Base:

ANC: 7
SEA: 274
PDX: 9
LAX: 0
SAN: 2
Total: 292

Personal Drops by Base (RS):

ANC: 41
SEA: 102
PDX: 19
LAX: 10
SAN: 15
Total: 187



Reserve AVG TFP:

Total Avg: 78TFP

Line Holder AVG TFP:

ANC: 81

SEA: 82.5

PDX: 81.5

LAX: 80.75

SAN: 79

Total Avg: 80.95

August:

Sick Calls by Base: (percentage):

ANC: 7.3(LH) 1.9(RS)

SEA: 12.1(LH) 7.7(RS)

PDX: 11.8(LH) 9.9(RS)

LAX: 11.4(LH) 4.1(RS)

SAN: 10.5(LH) 1.3(RS)

Total Avg: 10.6(LH) 5.0(RS)

Tags by Base:

ANC: 1

SEA: 304

PDX: 14

LAX: 10

SAN: 9

Total: 338

Personal Drops by Base (RS):

ANC: 0

SEA: 0

PDX: 2

LAX: 0

SAN: 0

Total: 2

Reserve AVG TFP:

Total Avg: 78TFP

Line Holder AVG TFP:



ANC:	80.2
SEA:	80.8
PDX:	81
LAX:	81
SAN:	80.5
Total Avg:	80.7

IV. New Business

Staffing: Are we where we want to be? *Yes, we are. Playing with the line averages each month (actually daily). Sick leave has been great in some bases and Kieran has been reducing the amt of needed reserves per day, which is opening up more days.*

Any ideas on where the next class (14-7) will be going? *Probably Seattle and ANC. ANC is shrinking slightly like always, however not as much as normal. ANC will get some of the class (replenishing the positions for people transferring out). Also, summer schedule in ANC will begin in March; so flying will bump right back up again (matching other carriers in the markets).*

Classes for next year? *Currently looking at 7 with the first 4 having about 75 people in each. More information will come later in the year regarding this.*

Release times being changed after a preboard when coming in from a trip (PDX Topic). What is the exact procedure and do all schedulers do the same? Instances of release times not reflecting this. FA should be calling scheduling for release time when leaving preboard and 30 minute debrief should start then. If this is not happening, please send instances to Jarod and Denia.

Reserves trading RT into a day off and how that is handled. Being told that they need to sit reserve on the original RT day if they trade the RT day to a day off. Can't find in the contract anywhere that states this. *This is currently at the ADR. Management and AFA disagree on the language in the contract. More information will come. Jarod will follow up with Brian and Jennifer after the ADR meeting.*

Situation with [REDACTED]

Called on August 18 between 2:55 p.m. and 3:15 p.m. wondering about why my Reserve-to-Reserve trade was denied. Was told that it was the simple fact that she wanted to keep my 5-day block and not make it a 4-day block. Nothing to do with FAR or anything. Went into EMaestro and processed the trade ourselves we were both legal for the trade.

Called on Friday, September 19 at approximately 4:31 a.m. and spoke with [REDACTED]. He told



me that I could trade my October with anyone as long as it is touching their block. Called on Friday, September 19 at approximately 4:08 p.m. and confirmed that I can't trade with [REDACTED] because both of her days split her block. However confirmed again that I can trade my October 25 with with anyone as long as it is touching their block. Called on Friday, September 19 at 8:55 p.m. and spoke with [REDACTED]. Wondering if a trip was coded incorrectly as a reserve day, because my TFP on my LTFA is not matching up to what I have flow on reserve. She was very flustered and ended up calling [REDACTED] at home because she couldn't figure it out. She then just took the entire Phoenix turn that I picked-up on my day off my line entirely and said that fixed the problem for now and [REDACTED] would fix the rest on Monday. However, when I looked at the LTFA after I got off the phone with her there was no change to my TFP on the LTFA just my trip missing on my line in eMaestro.

Have called at least 3 times to inquire why my TFP on the LTFA includes TFP from trips that I have picked up on my days off or why .5 TFP from boarding a flight on a sit is not included.

Was told that if I pick up a reserve day from open time then it will NOT be included into my TFP on my LTFA.

This situation will need follow up.

Owner: Kieran Whitney/Jarod McNeill, Target Date: CLOSED

This has been taken care of on 9/22/2014. Seems to be a computer error that Kieran got manually fixed so the TFP for the month is accurate. They will continue to watch it and make suer that it doesn't go back. If FA's notice this in the future, have them call scheduling ASAP.

Issue with [REDACTED]:

Worked a 12.31 hour duty day and when I call to be PP for my trip the next day Crew Scheduling changed my block time and told me they adjusted it to reflect my on gate time of 10:33 not the time the door was opened..... needless to say I worked my trip today... for VJA and have tomorrow off PP.

Wonder how long they have been pulling that little stunt?

This item was a glitch with the computer and was made right by Kieran. No further action is needed.

Flight Attendants calling scheduling for hotels and getting "attitude". This should not be happening. Both Denia and Kieran agree that FA's can call scheduling; it is part of their job. They will remind the schedulers at their meeting. They understand that we have made up pairings etc., where it is impossible to look up... and also that we are on the go.



Hotels not being made available quickly through API. *Please let Denia know when this happens so she can have conversations with API. She tracks this. Also, have the flight attendant write it up in crew care as well (please do both).*

Schedulers who are going to new hire orientation being on the same page. Was requested that there is a checklist for the schedulers to go off when visiting for orientation. That way all bases are getting the same information. *Denia and Kieran are going to have Pete and Gina meet and put together a checklist that can be added to as we move forward.*

New Scheduling Software: *Coming along great. Still on timeframe of first quarter of 2016.*

- V. Old Business
None to discuss
- VI. Good & Welfare
Next Meeting: December 18th. 10am-2pm
- VII. Adjournment