



Alaska Airlines Master Executive Council ■ Association of Flight Attendants-CWA, AFL-CIO

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March 18, 2016

The Honorable Anthony R. Foxx
Secretary of Transportation
U. S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: DOT-OST-2016-0021, Support for the Application of Alaska Airlines, Inc. for twice daily LAX-HAV scheduled combination service

Secretary Foxx,

We are writing on behalf of Alaska Airlines' 3625+ flight attendants in support of our company's application for twice-daily non-stop round-trip service between Los Angeles International Airport ("LAX") and Havana ("HAV"), using 181-seat Boeing 737-900 ER aircraft. We strongly support Alaska Airlines ("Alaska") providing this new service, and we believe it will maximize public benefits for West Coast-based consumers.

Alaska Airlines is a financially and operationally strong airline, with highly dedicated, loyal employees. In fact, Alaska is a recognized leader in operating performance, having been named the No. 1 on-time major North American carrier for the past six years in a row. Alaska is also known for its strong customer service record, having won the J.D. Power "Highest in Customer Satisfaction among Traditional Carriers in North America" for eight years running. In addition, Alaska plays a critical role in enhancing the diversity of choice in this highly consolidated industry, bringing low fares and high value to customers.

We are thrilled by the opportunity to connect West Coast-based travelers to Havana, and know that Alaska Airlines is the ideal carrier to provide this service. On behalf of the Association of Flight Attendants-CWA, AFL-CIO ("AFA"), representing the 3625+ dedicated flight attendants at our airline, the Alaska Airlines Master Executive Council ("Alaska MEC") officers respectfully urge you to grant Alaska's application for LAX-HAV twice-daily service.

Sincerely,

The AFA Alaska MEC