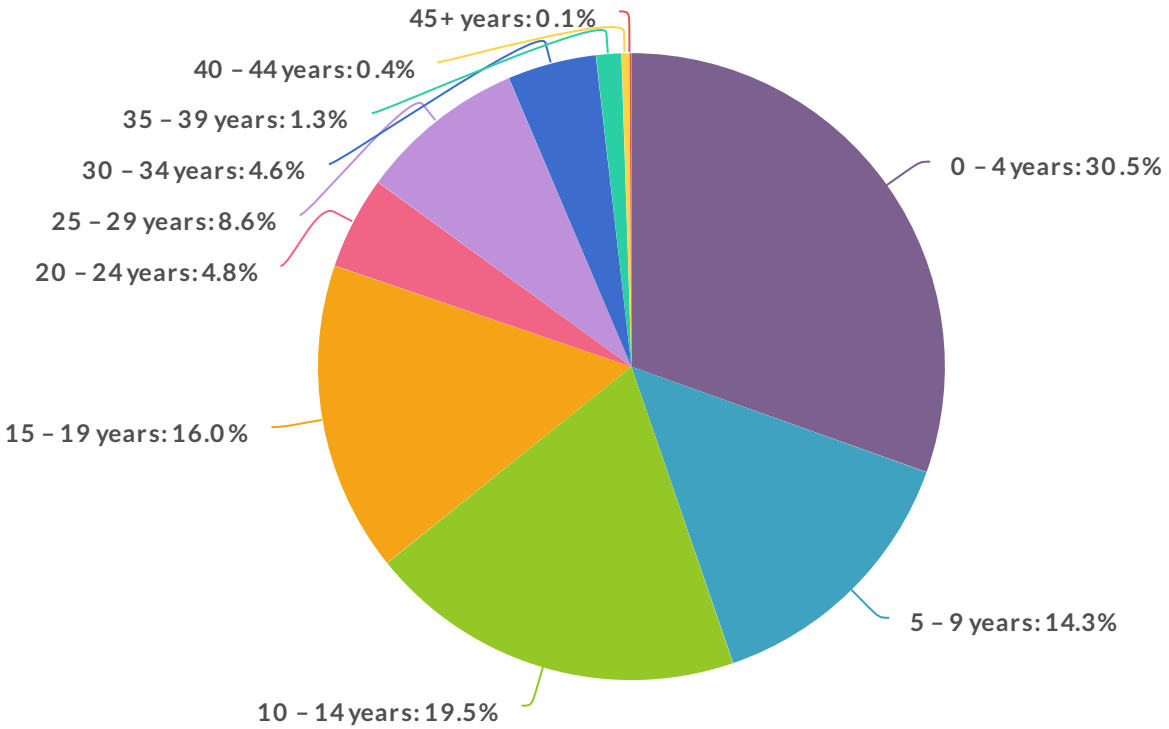
Report for AFA - Alaska Monthly Open Time Trial Survey

1. Response Counts

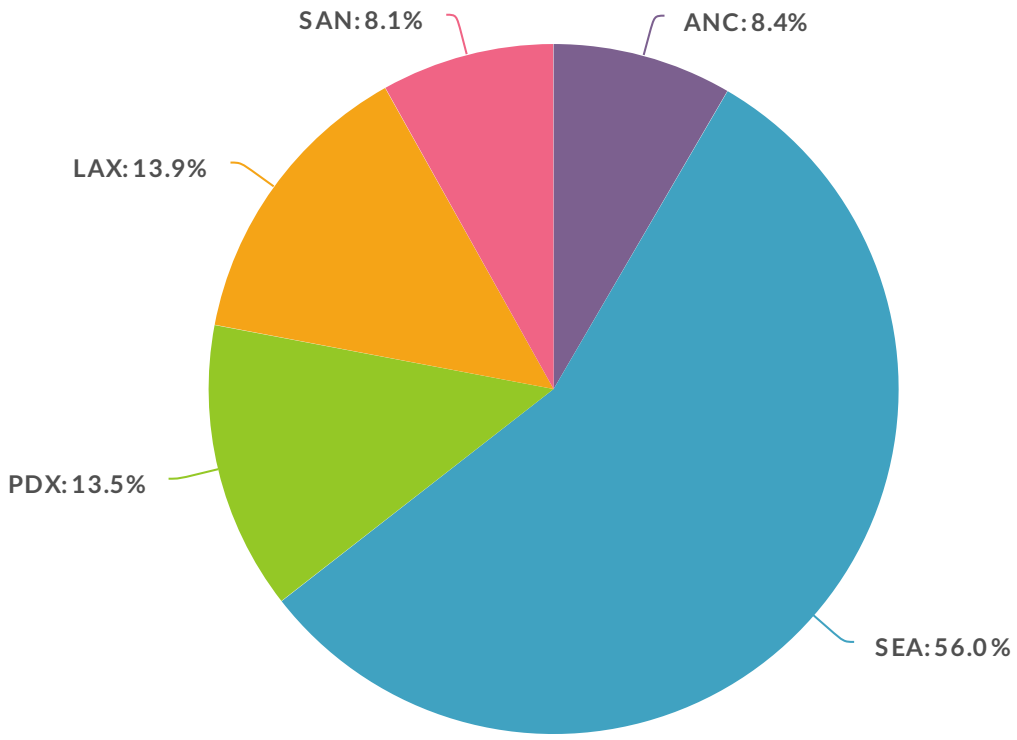
Completion Rate:	**92.4%**	
Complete		1,055
Partial		87
Disqualified		0
Total		1,142

3. How long have you been an Alaska Airlines Flight Attendant?



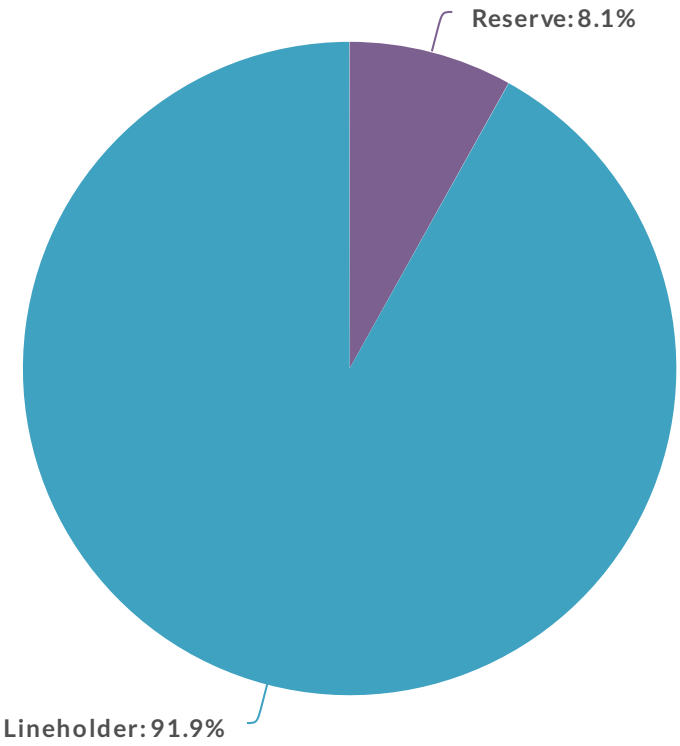
Value	Percent	Count
0 – 4 years	30.5%	324
5 – 9 years	14.3%	152
10 – 14 years	19.5%	207
15 – 19 years	16.0%	170
20 – 24 years	4.8%	51
25 – 29 years	8.6%	91
30 – 34 years	4.6%	49
35 – 39 years	1.3%	14
40 – 44 years	0.4%	4
45+ years	0.1%	1
	Total	1,063

4. What domicile are you bidding out of this bid month?



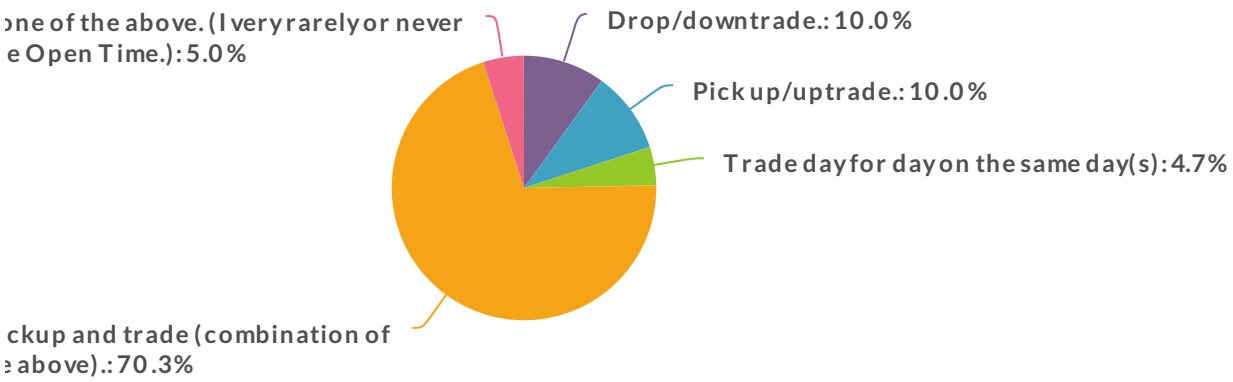
Value	Percent		Count
ANC	8.4%		88
SEA	56.0%		584
PDX	13.5%		141
LAX	13.9%		145
SAN	8.1%		85
		Total	**1,043**

5. Are you a Reserve or a Lineholder this bid month? (If you are on "no bid" status this bid month, answer which you would be if you were holding a schedule.)



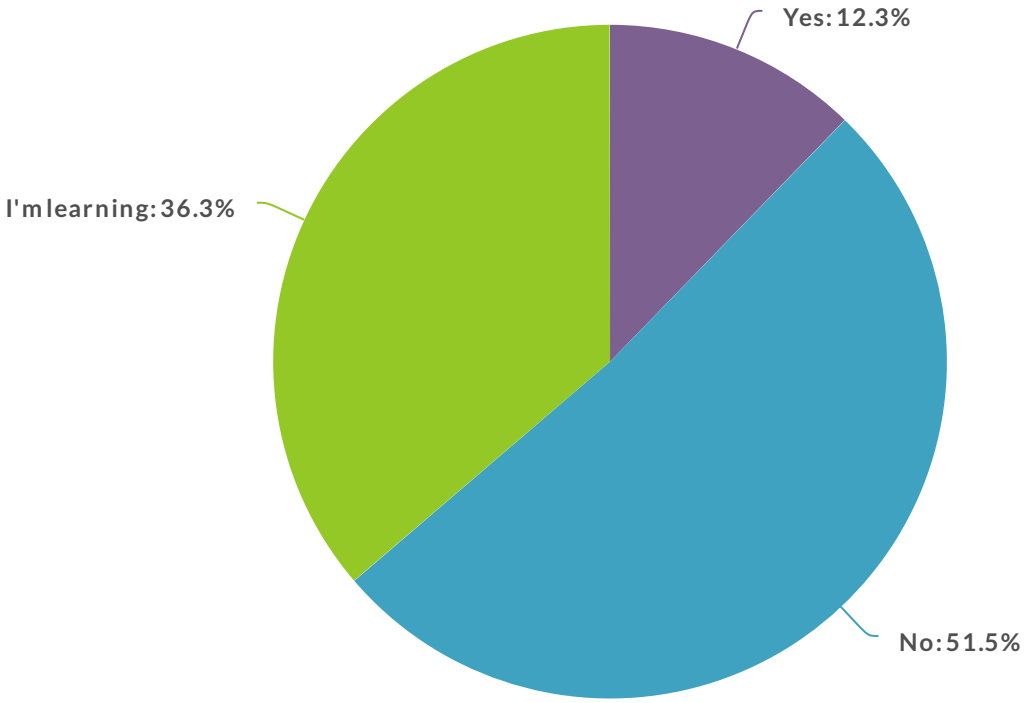
Value	Percent		Count
Reserve	8.1%		85
Lineholder	91.9%		967
		Total	1,052

6. Which of the following ways do you normally use Open Time?



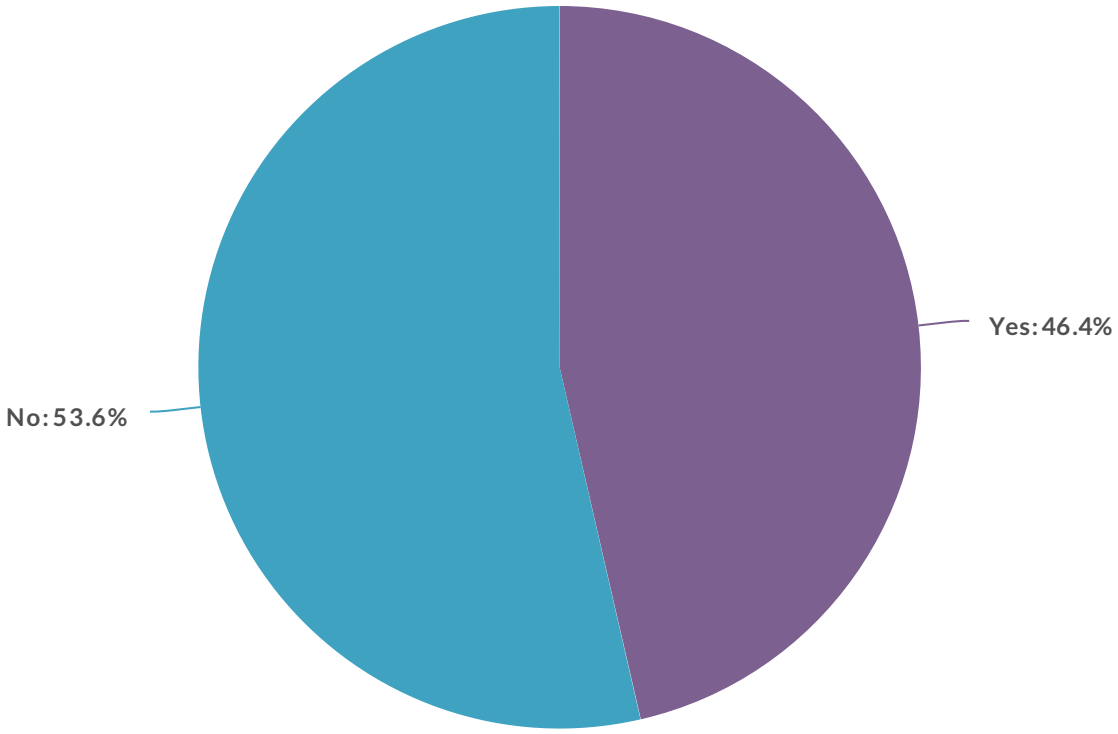
Value	Percent		Count
Drop/downtrade.	10.0%		105
Pick up/uptrade.	10.0%		105
Trade day for day on the same day(s)	4.7%		49
Drop, pickup and trade (combination of all of the above).	70.3%		740
None of the above. (I very rarely or never use Open Time.)	5.0%		53
		Total	**1,052**

7. Do you understand the Open Time trading codes (TO/DD/CP/TX/no code) and how to trade sequences in Open Time based on those codes?



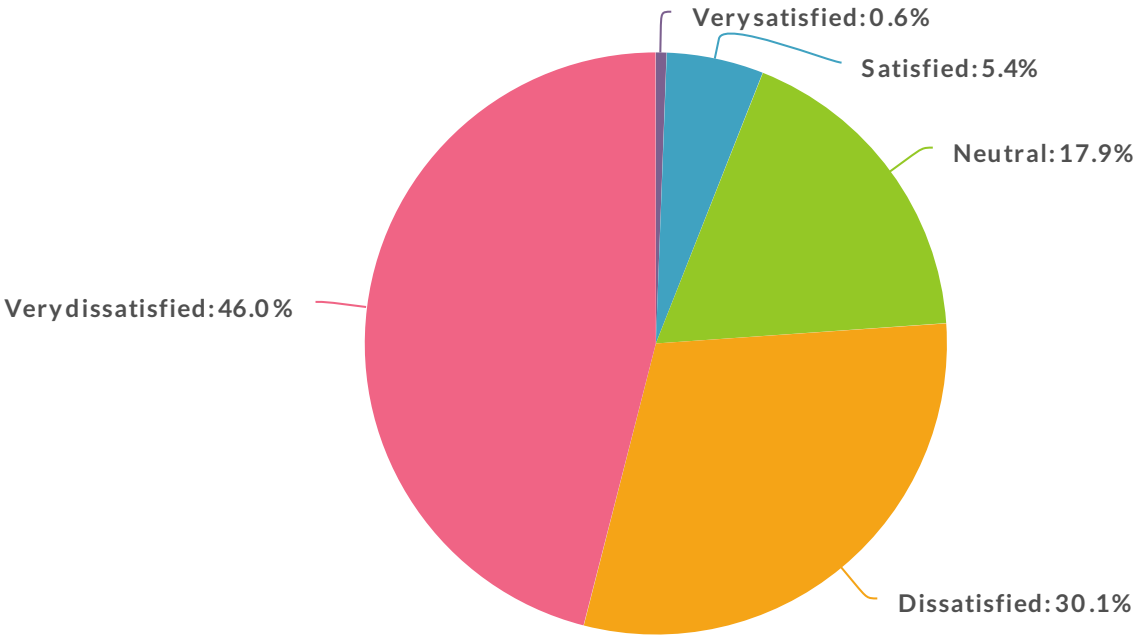
Value	Percent		Count
Yes	12.3%		129
No	51.5%		541
I'm learning	36.3%		381
		Total	1,051

8. Do you understand the time frame involved for making any programming changes to the Open Time system? (For additional information refer to AFA Alaska "Open Time Trial Update May 2016" communication.)



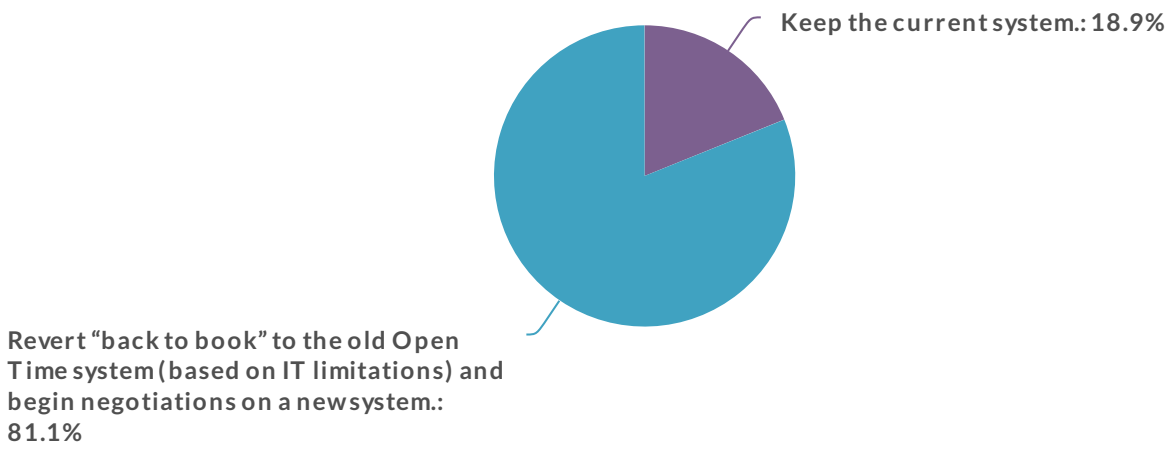
Value	Percent		Count
Yes	46.4%		486
No	53.6%		561
		Total	1,047

9. How satisfied are you with the Open Time Trial this bid month? (If you have had challenges logging into Open Time, please do not factor those frustrations into your answer. If you did not use Open Time this bid month, select "Neutral.")



Value	Percent		Count
Very satisfied	0.6%		6
Satisfied	5.4%		57
Neutral	17.9%		189
Dissatisfied	30.1%		317
Very dissatisfied	46.0%		485
		Total	**1,054**

10. Based on your experience with the Open Time Trial, if a decision had to be made today whether to (1) keep the current system or (2) revert “back to book” to the old Open Time system (based on IT limitations) and begin negotiations on a new system, what you would prefer?



Value	Percent	Count
Keep the current system.	18.9%	194
Revert “back to book” to the old Open Time system (based on IT limitations) and begin negotiations on a new system.	81.1%	830
	Total	1,024