

23-15A



Labor Memorandum

DATE: July 14, 2015

SUBJECT:

TO: Airport Operations/Customer Services

FROM: Elizabeth Ryan, MD Labor

Recently we had an incident where a SEAFA and the rest of her deadheading crew were asked to take the JumpSeat (JS) for a flight over 4 hours. It was reported to me that the Ground Supervisor and other agents repeatedly pressed FAs about taking the JS so a non-rev passenger could get on the flight. The FA crew reported the agents came on the plane to their seats to ask again (row 32 and 33). One of the FA's finally gave up her seat out of embarrassment.

Please make sure the agents are aware that language (see below) was included in the 2014 Contract and requires confirmed seats for Flight Attendants required to deadhead four(4) consecutive or more hours.

Please advise agents that they should not ask Flight Attendants who have been assigned seats on a flight of more than four (4) to relinquish their confirmed seats so a non-rev may be boarded.

Thank you in advance.

10.X.2.d.

d. When a Flight Attendant is required to deadhead four(4) consecutive or more hours s/he must be provided with a passenger seat.