

PREFERENTIAL BIDDING SYSTEM (PBS) SUBCOMMITTEE

Initially I want to express how much I enjoy working on PBS and how thankful I am for the time I have been allowed to participate on the Committee. I am gratified when assisting and teaching the FA's and rewarded when our conversation advances from simple Q&A to inquiries that indicate the person has a better grasp and understanding of the program.

My qualifications include: Line Builder in PDX From the time the base opened until converting to the Preferential Bidding Program. I contributed in the language and development of PBS while the Reserve Module was being written. I played a part in parallel mock bidding for PBS for over a year until the program was implemented. After ten years I still hold a position as a PBS Committee member.

While the PBS program was being developed I contributed in finalizing language and rules, necessary to manage the program. I assisted in the training a select group of people to help train other FA's. As Committee members, Mr. Steven Poynter and I developed and implemented the Question and Answer Web Page in First Class, facilitating FA's sending in their questions and the ability to read all Q&A sent by others. We created folders with specific information about definition of bid preferences and suggestions for both pairing and reserve bidders. I monitored and made necessary changes, as the program evolved.

I have strong computer skills and after eleven years development, a complete understanding of the PBS program.

I have continually offered personal assistance to any Flight Attendants on my flights or at any time one on one phone assistance to help them better understand and learn PBS.

At bid time I keep myself available to check bids for errors and answer questions by e-mail or on my posted phone line.

From the inception of PBS I have participated in all monthly bid awards keeping in mind how the awards affected the FAs at each base and using the guidelines set by the MEC's/LEC's.

I have always expressed my willingness to assist the MEC's/LEC's or any committee when requested.

I research bid protests each month and notify the Company of my findings for their fair adjudication.

I monitor the QA on Outlook and offer phone help if the answers are to complicate for an e-mail response.

I participate in base sit when scheduled, assisting FA's who come into the base for personal help.

Lastly I am dedicated to making the PBS experience less difficult and more rewarding for my entire fellow Flight Attendants. PBS has a long difficult history of development through innumerable iterations. Having been a continuous participant in PBS from the very beginning I am confident my familiarity with all of the programs solutions and modifications benefits my duties with the Preferential Bidding System as well as today's FA's seeking my assistance.

Respectfully Submitted,

Rebecca J. Asbell