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LETTER OF AGREEMENT between ALASKA AIRLINES, INC. and the ASSOCIATION OF FLIGHT ATTENDANTS-CWA, AFL-CIO

DISTRIBUTION OF IPHONE 13 INFLIGHT MOBILE DEVICES TO FLIGHT ATTENDANTS CURRENTLY ISSUED AN IPHONE 7 OR 8 PLUS

This LETTER OF AGREEMENT is made between ALASKA AIRLINES, INC. ("Company") and the ASSOCIATION OF FLIGHT ATTENDANTS-CWA, AFL-CIO ("Association").

WHEREAS the Company is replacing the current iPhone 7 and 8 Plus with the iPhone 13 as the Inflight Mobile Device (IMD).

WHEREAS the Company and the Association ("the parties") recognize that each Flight Attendant hired prior to 2022 must receive their iPhone 13 in a reasonably timely manner;

THEREFORE the parties agree as follows:

- 1. A Flight Attendant who has scheduled flying or airport standby during their respective scheduled domicile distribution period for the iPhone 13 must pick up their devices during those dates. Each domicile distribution period of no less than four (4) days will be communicated to Flight Attendants in a required bulletin. Flight Attendants may pick up the iPhone 13 either on or off duty.
- 2. A Flight Attendant who does not have scheduled flying or airport standby during the period described in paragraph 1, above, must make arrangements with their Inflight supervisor to receive their iPhone 13 at a mutually agreed upon time and place and in a mutually agreed manner. Examples of mutually agreed arrangements may include but are not limited to pick up at a "Spot On" location in a reasonable timeframe and direct shipping to the Flight Attendant at an address of their choosing at no cost to the Flight Attendant.
- 3. The Company will provide staff at each Flight Attendant domicile to distribute the iPhone 13 devices.
- 4. Staff will not be provided at the LAX co-terminals. LAX domiciled Flight Attendants may pick up their iPhone 13 device in any domicile. A LAX domiciled Flight Attendant who is not reasonably able while on duty to pick up their iPhone 13 device at another domicile during the LAX scheduled distribution period, and who does not have scheduled flying or airport standby from LAX during the

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period described in paragraph 1, above, may coordinate with their Inflight Supervisor to have the Company ship their iPhone 13 device to an address of the Flight Attendant's choosing at no cost to the Flight Attendant.

- 5. All Flight Attendants who are currently issued an iPhone 7 or 8 Plus will be paid and credited one-half (0.5) TFP total for picking up the iPhone 13. The pay will be reflected in the Flight Attendant's March paycheck unless the Flight Attendant is on a leave of absence.
- 6. The Company will be responsible for programming and setup of the device with the following exceptions:
 - a. At the time of pick up/delivery, Flight Attendants will be required to perform the following tasks:
 - i. Sign into required apps
 - ii. Set the device's lock screen
 - iii. Svnc GoodReader
 - iv. Add their client ID number to the MedAire App
 - v. Ensure PingID has been moved to a different device and if not, remove it from the old IMD with assistance from a Company representative.
 - b. Flight Attendants who elect to have the device shipped will also be required to set up the GoodReader app using instructions provided by the Company.
- 7. If a Flight Attendant is required to perform any programming or setup tasks to make the device ready-to-use other than those referenced above or otherwise considered over and above typical and reasonable maintenance of the IMD and related Company-required applications, the matter will be referred to the Information Technology (IT) Review Process and addressed according to Section 24.L.3 [Company-Provided Inflight Mobile Device (IMD)].
- 8. Flight Attendants on a leave of absence will be required to pick up their iPhone 13 when they return to active duty. Such Flight Attendants must submit a query in Rainmaker in order to be paid one-half (0.5) TFP when they pick up their new iPhone 13.
- 9. Flight Attendants must return their iPhone 7 or 8 Plus when they pick up their iPhone 13 unless participating in a buy-back program if it is offered. If the devices are shipped to the Flight Attendant, a pre-paid return label will be included, and the iPhone 7 or 8 Plus must be returned via the pre-paid return label in a reasonable timeframe after receipt.
- 10. The parties agree that simply picking up or otherwise receiving the iPhone 13 does not constitute training on the device.



11. This agreement is without prejudice or precedent to either party. It is expressly 93 94 intended to apply only to the initial distribution of the iPhone 13 devices. 95 96 IN WITNESS WHEREOF, the parties hereto have signed this LETTER OF AGREEMENT this 97 9th day of January 2023. 98 99 FOR: FOR: 100 ASSOCIATION OF FLIGHT ATTENDANTS-CWA, AFL-CIO ALASKA AIRLINES, INC. 101 102 DocuSigned by: DocuSigned by: 103 Carmen Williams 104 BD1<u>57D5D5694AB</u> 105 Carmen Williams Jeffrey Peterson 106 Master Executive Council President Managing Director, Labor Relations