



# Contactability: On Duty

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This flow-chart explains how and when a Flight Attendant must call Crew Scheduling, answer a phone call, or return a phone call **while on duty**. Reference sections 8.Q.1, 9.C., 11.D.6, and 32.C.

*Positive Contact is answering a call from a company employee or being verbally told by a company employee (or contract station personnel) in person to call CS. Flight Attendants may choose to be available through their contact number(s) listed in Peoplesoft for their convenience to meet their obligation to be contactable, but are not required to do so.*

